



Sunworld Safaris
The 4x4 Specialist



COVID - 19 UPDATE FROM KENYA

Dear all,

We would like to keep you up-dated on Kenya and on our current situation !

Firstly, we want to empathize with everyone who is affected with COVID-19 and it's devastating effects for humanity ! I think, none of us anticipated that we would experience a pandemic to this degree.

Most important though is that you are well and healthy and that your closest family / friends are.

This is a very unusual time and crisis we find ourselves in and certainly a very difficult time for all of us in Tourism.

In Kenya, we currently have confirmed cases, all are being treated / quarantined at a Government designated hospital, treated with the necessary equipment & trained medical staff.

Our Government has taken SWIFT action and already taken the following measures:

- **TRAVEL BAN** to all visitors from COVID-19 infected countries for **30 days** from 16th March 2020
- Self-quarantine or Government quarantine for returning residents /citizens from any COVID-19 country for 14 days
- Encouragement of using MOBILE transactions instead of hard currency to contain a possible spread
- 5,000 doctors / nurses trained and ready in case of any spread
- Quarantine Facilities and Treatment units in hospitals
- COVID-19 hot lines to assist citizens / residents
- Stringent hygiene measures on aircrafts and at airports
- Nation wide media campaigns on how to avoid spreading the virus to inform the population (hygiene / social distancing etc)
- Partial LOCK DOWN since 17th March which includes closure of schools, public places etc & a ban on all gatherings since Mid Feb.
- Stopping of international flights to / from Kenya for 30 days with a possible extension if necessary (with a few scheduled ones to return citizens of foreign countries still here)
- Assisting businesses with deferred loans for a year to help them overcome this economic crisis

From our company perspective, we have taken stringent measures on hygiene / social distancing as recommended by the W.H.O.- (World Health Organization) for office & installation of hand sanitizers in our vehicles.

We have received many e-mails from guests who are concerned about their travel and their fear that they may not be able to travel due to the current circumstances. We have developed a lenient cancellation policy therefore which encourages all guests to defer /postpone their trip and not to cancel.

We do believe that we can overcome this crisis and with your help and understanding of postponing your trip, you are helping us retain our staff members and you are contributing to our survival during this difficult time.

With your help and believing that we are together as humanity in this difficult time, we shall continue to run Sunworld Safaris in the same professional manner you have experienced always.

As always, we see the “silver lining” in this crisis. “Our battered planet will have a chance to get time to repair itself “ We are pledging and hoping for the END OF WILDLIFE TRADE worldwide.

It is a time with little human imprint on nature and we hope that some wildlife populations will benefit from this time.

We thank you for your understanding, your support & concern always for us, our team and for Kenya!

Tuko Pamoja - “We are together” (Swahili phrase)

-Your Sunworld Team